

# **Knollcrest Tax District**

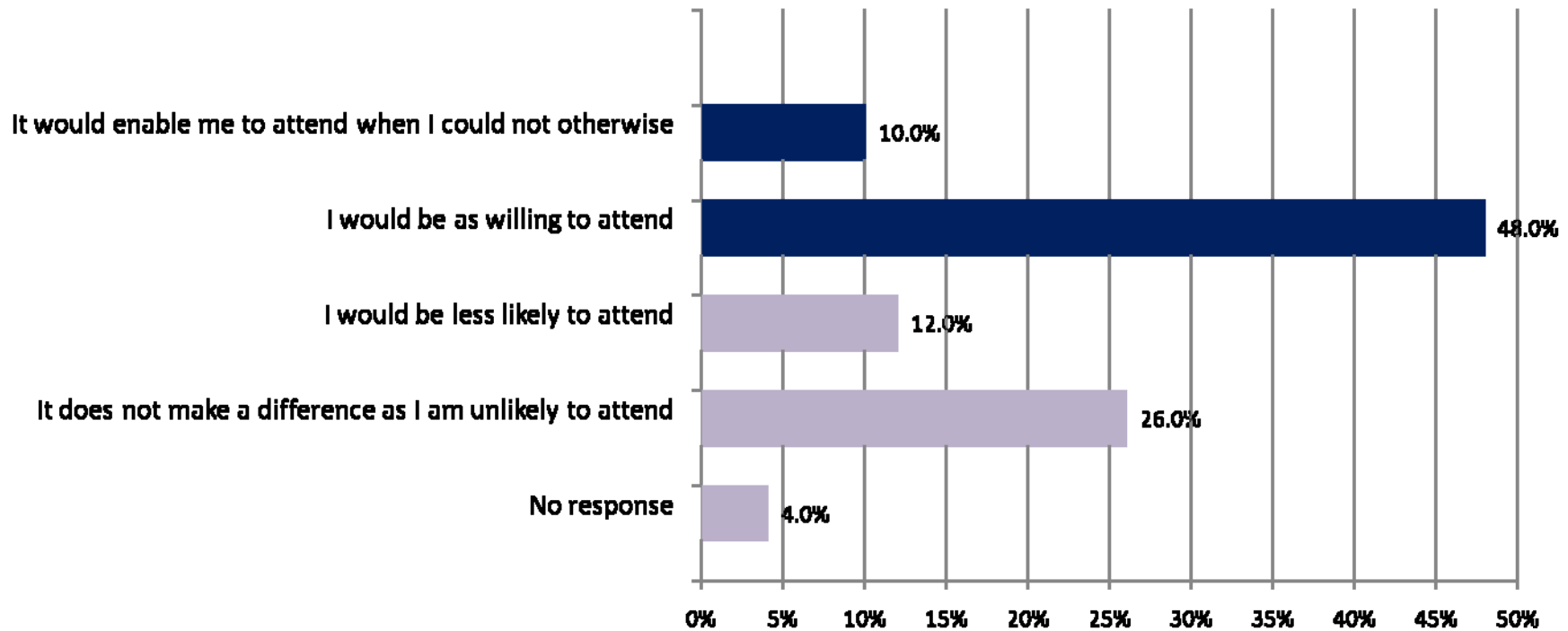
Winter Survey 2013 - 2014

**KNOLLCRESTBOARD.ORG**



# Winter Survey 2013 - 2014

1. While the annual budget meeting is traditionally held at the Squantz Fire House, which is in close proximity to the community, a concern was raised at last year's meeting that a resident did not attend as they were unable to navigate the stairs. We are considering trying to find an alternative site such as the senior center that is more accessible. Please rate your feeling about selecting an alternative site.



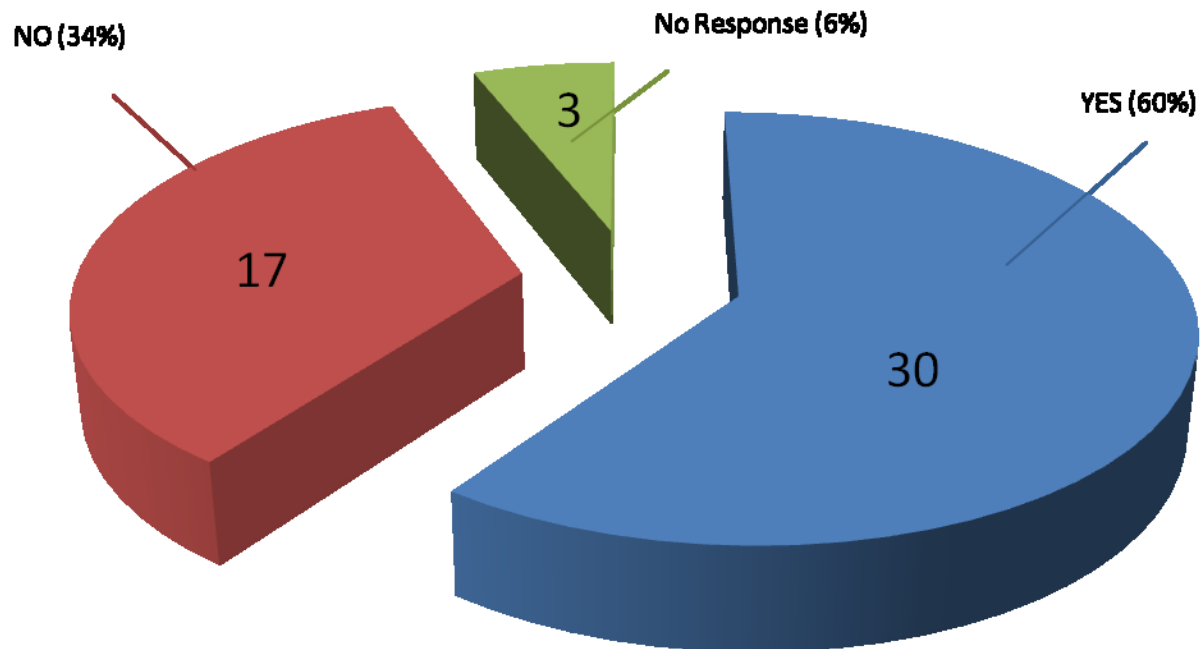
# Winter Survey 2013 - 2014

## Moving Annual Meeting Comments

- *Either is fine*
- *Location should accommodate those with special need. Don't think new location would impact able person to attend.*
- *Thank you for considering this.*
- *I am disabled and stairs are very difficult for me. However my husband does attend. Therefor if there is any cost to another location please don't consider my handicap*
- *A location that is accessible to all property owners should be a priority.*
- *Keep with tradition!*
- *We need to provide accommodations for the disabled.*

# Winter Survey 2013 - 2014

2. Would you like to see the Knollcrest Tax District pursue bids for a single garbage collector to service all Knollcrest households on a single day (Monday) and have the cost, which would be expected to be discounted from the single family cost, added to your tax bill (as a deductible part of tax district taxes)?



# Winter Survey 2013 - 2014

## Pursuing Single Garbage Service Comments

- *The B.O.D. needs to show that they pursued multiple competitive bids in order to get the best price.*
- *As a part time resident, I can put a "hold" on my garbage and not pay the fees. Only pay when I am here. Unless there is a huge discount...*
- *Yes if it cost less and one could opt out if they were not satisfied with the service. Vendor that doesn't pick up at 5:45 AM would be nice.*
- *I do not support the bill be included in the taxes. it should go to each resident that participates seasonal residents is a concern*
- *Absolutely not. I do not need garbage service and do not wish to pay for it.*
- *I am a part time resident.*
- *No preference*
- *Would help to keep less trucks off of our roads & less noise. Go for it.*

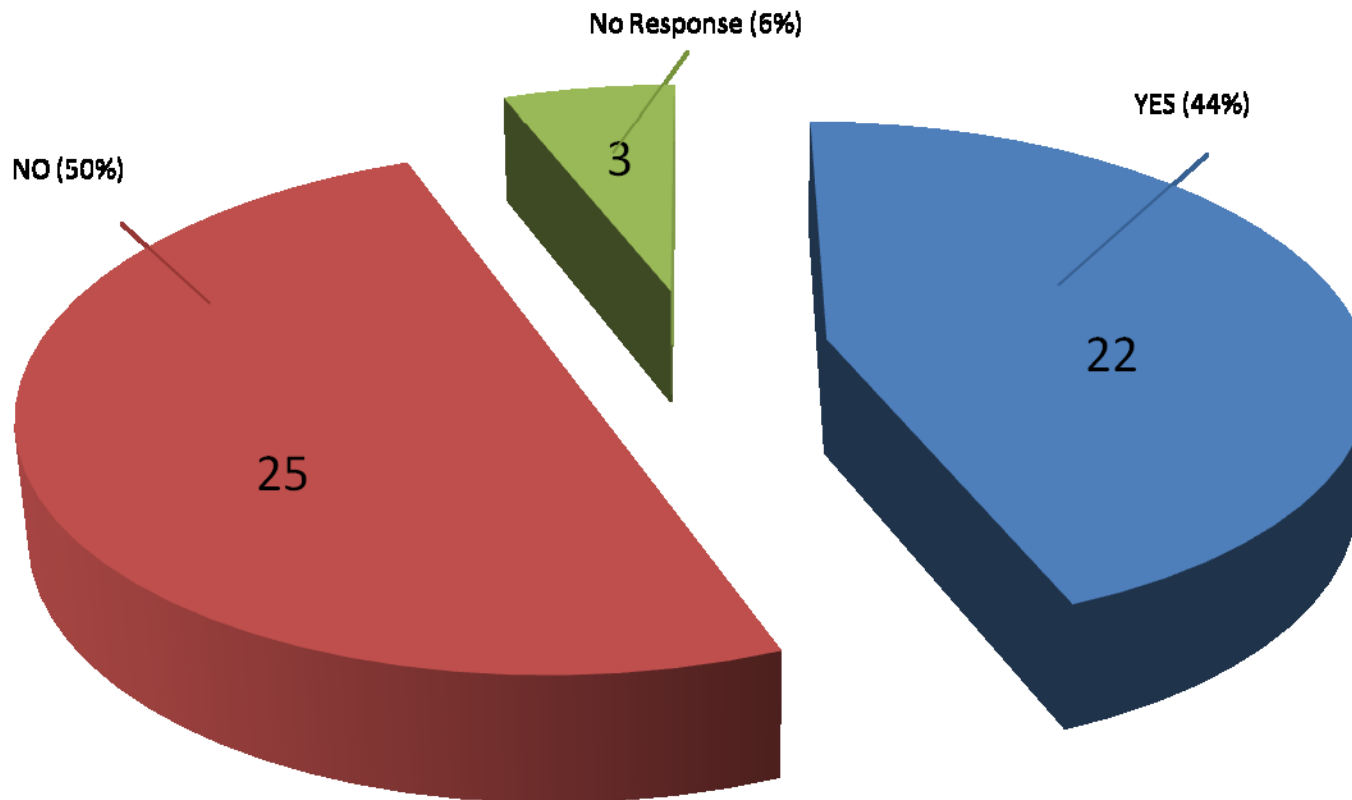
# Winter Survey 2013 - 2014

## Pursuing Single Garbage Service Comments

- *I wouldn't mind a single collector but am concerned that there will be a shared bill like the water. As a part time resident I already pay for everyone's water don't really feel it's fair to share the cost of garbage too. I have a home in Florida as well and the association did this and saved everyone alot of money*
- *Do not include in tax money because summer residents would only use the service for 3 months and be forced to pay for 12 months. Make a deal with the garbage company but leave the payment up to the resident.*
- *This is overreaching and I would not support this unless there were the absolute ability to opt-out.*
- *Depends upon the actual savings*
- *I hate the noisy Winter Bros trucks that come in sometimes before 6am on Mondays!!*
- *Excellent idea*

# Winter Survey 2013 - 2014

3. Would you like to see the Knollcrest Tax District provide spring brush pickup for all households to be provided on a single date (this would be an added cost to the budget)?



# Winter Survey 2013 - 2014

## Spring Brush Pickup Comments

- *Certain families always take advantage of community services like this, at the expense of the rest of the taxpayers. Better for the Board to pursue a single landscape service that would be willing to service KC properties in one space of time, with individual billing.*
- *Prefer to make my own arrangements.*
- *I do not believe in adding costs to the budget that do not benefit everyone. If you want to charge a fee based on using a service, do so outside the budget.*
- *Would be very helpful and eliminate the hassle of traveling to the dump*
- *We all share the same space in nature and would all benefit from thinning out the dead brush.*
- *How about doing a leaf pickup in the fall. Either use the bag method like Danbury or have a vacuum truck come.*



# Winter Survey 2013 - 2014

## Spring Brush Pickup Comments

- *Costs are getting out of hand. everyone should take care of their own!*
- *Great hope it goes through*
- *Although I wouldn't have much brush I could see the community clean up more & that improves my property value*

# Winter Survey 2013 - 2014

4. In an effort to improve services, we have a few questions on the snow plowing service. How would you rate the service this past winter, so far, in regard to the following (if you had any issues, please provide additional comments)?

	Excellent	Good	Adequate	Inadequate	Extremely Poor	Not Applicable	No Response	Total
<b>Ability to get out of the community safely during AM commute</b>	30.0%	26.0%	8.0%	6.0%	0.0%	24.0%	6.0%	100%
	15	13	4	3	0	12	3	50
<b>Ability to get out and in to the community safely during the weekday</b>	26.0%	34.0%	10.0%	2.0%	0.0%	22.0%	6.0%	100%
	13	17	5	1	0	11	3	50
<b>Ability to get in to the community safely during PM commute</b>	26.0%	28.0%	8.0%	6.0%	0.0%	24.0%	8.0%	100%
	13	14	4	3	0	12	4	50
<b>Ability to get out of and in to the community on weekends</b>	30.0%	38.0%	14.0%	2.0%	0.0%	12.0%	4.0%	100%
	15	19	7	1	0	6	2	50
<b>The maintaining of Windmill Hill throughout a storm</b>	28.0%	28.0%	18.0%	0.0%	0.0%	22.0%	4.0%	100%
	14	14	9	0	0	11	2	50

# Winter Survey 2013 - 2014

## Snow Plowing Comments

- *As long as former resident Bill Gantert is at the wheel, sanding and plowing can be relied on, and curbing and properties are protected. But the B.O.D. is still expected to pursue multiple bids each year to protect competitive pricing.*
- *This contractor seems to completely ignore all the side roads! He doesn't plow them in a timely manner and has yet to even LIGHTLY sand the side roads.*
- *Think present vendor does consistent job of making roads safe.*
- *Fine job ...no issues*
- *Although there was one time when the cross street was a little hairy to drive on, overall the roads, especially the hill were very well maintained.*
- *Have snow plow set his plow straight. I seem to get all the snow in my driveway*
- *Mr. Kelly is still parking cars at the bottom of the hill which is very inconsiderate and dangerous.*

# Winter Survey 2013 - 2014

## Snow Plowing Comments

- *Wonderful job*
- *Needs to be a little more careful knocking down the marker stakes put on the edge of our property*
- *Too much over-sanding.*
- *Summer resident - I do not travel often to my house during winter months, but when I have, the roads have been clear. However, I thought there may have been too much sand put down to the point where it was preventing traction instead of helping it*
- *The side streets have been sheets of ice; The plows have not come until after 8am; The hill has been*
- *We should look into using the liquid spray the state uses on Route 39*
- *I think the snowplow does a great job! People should live in the city and see what happens when you leave your car on the street during a storm!*

# Winter Survey 2013 - 2014

5. Do you support the Knollcrest Tax District Board forming a committee to identify and propose recreational/entertainment opportunities and ways to improve safety for residents that would be brought to residents to vote on for funding? The following are some potential ideas:

	Definitely	Likely	Neutral	Would Not	No Response	Total
<b>The closing of J Jarvis Moses Circle to create park area for residents</b>	30.0%	24.0%	16.0%	24.0%	6.0%	100%
	15	12	8	12	3	50
<b>The relocation of the basketball court and repurposing of area for a covered pavilion and grills</b>	20.0%	22.0%	14.0%	40.0%	4.0%	100%
	10	11	7	20	2	50
<b>The improvement of the area at the bottom of Windmill Hill to create a raised wooden walkway, steps and fishing pier at the lake</b>	20.0%	24.0%	14.0%	36.0%	6.0%	100%
	10	12	7	18	3	50
<b>The installation of a guard house at the entrance of Knollcrest with a security camera that would record from 10:00 PM to 6:00 AM</b>	14.0%	20.0%	24.0%	38.0%	4.0%	100%
	7	10	12	19	2	50

# Winter Survey 2013 - 2014

## Projects Comments

- *Stop the illegal parking at the bottom of Millway! Have the vehicles towed of those people who park there repeatedly -- that will teach them!*
- *I don't necessarily support these things but am open to proposals/committee formation.*
- *All depends on how much each of these would cost. Not sure how you do guard house @ entrance to KC when non KC residents and Chatterton members come in/out. Guard house @ bottom of hill seems like a traffic hazard. Sounds costly and pose privacy issues (who has access to review recording?)*
- *Which end is considered the bottom of Windmill Hill. Is the issue security, do we have problems - with strangers or with brake ins? If we have a guard house it will benefit Chatterton- How about asking them to contribute. Also will this raise a question with the marina about their customers having free access??*
- *Make a club house*

# Winter Survey 2013 - 2014

## Projects Comments

- *I think a basketball court could work in the boat area to leave room for grilling by the beach. As for a guard house, if one were installed, I would move out. Absolutely not. An unmanned security camera may be a possibility but no way on the guard house. That would be pretentious and unnecessary.*
- I would support a camera but no guard.
- THE BEST IDEA: The installation of a guard house at the entrance of Knollcrest with a security camera that would record from 10:00 PM to 6:00 AM
- Too much 'Big Brother' already.
- DO NOT CHANGE the layout of our community - there is nothing wrong with it and it does not affect any specific resident(s). We do not need a covered pavilion and grills - we barely have picnics - what would we use it for?
- No cameras. No guard shack.

# Winter Survey 2013 - 2014

## 5. Do you have any other comments, questions, or concerns?

- *Cars continue to park at the bottom of the hill (windmill road and millway) putting everyone's safety at risk. Will they be allowed to do so?*
- *Why did the B.O.D. take away term limits from the old by-laws? There is no way to get rid of the dead wood.*
- *I am concerned about the cars that park by the No Parking signs at the T of Windmill Rd and Millway. The hill can be slippery with snow, sand and leaves and yet people park right at the base where you would slide in to them. Seems an accident waiting to happen.*
- *Removal of the speed bump between 8 and 10 Windmill has resulted in a dangerous speeding situation*
- *I miss the slide on the floating dock.*
- *The house at the bottom of Millway and Windmill Rd with all the leaves needs to be addressed. It's an eyesore and negatively affects the property values. You need to clean this mess up and get his boat out of there also.*



# Winter Survey 2013 - 2014

## 5. Do you have any other comments, questions, or concerns?

- *This is a well run community. Don't screw it up funding things we don't need.*
- *I believe that the "Knollcrest Tax Board" is getting out of hand. We all live in this community to enjoy our peace and quiet and our surroundings - creating all of these "committees," legal names for everything, and "board" involvement in my living experience is unnecessary. Example: two residents decided to do a wonderful favor for everyone by cleaning off a space for ice skating at the marina. The fact that I received an e-mail worded like I was communicating with the federal government was laughable and embarrassing. What happened to common sense and judgment?*
- *We need to keep taxes low, and our community safe. Avoid becoming like a condo association; no new regulations.*
- *During heavy snows should remove snow piled in front of driveways & mailbox*